

Content Processing Specialist (Content Moderator)

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Company: Brickbrands

Location: Morocco

Category: other-general

Job Description

Summary of the Position

As a Content Processing Specialist, your role is to help protect brands from harmful content on various social media platforms and promote a positive community for the brands by issuing responses and removing negative brand sentiments. You will be trained and have experience in analyzing information, conducting content moderation and ensuring a safe experience for all businesses and individuals around the world.

Here's What You Will Do:

Use our online platform to monitor content Maintain constant communication with your shift manager to resolve any issues or questions Rapidly identify any online communication, whether it's a plain text or a meme and stay up to date with the latest social media trends/lingo Ensure the safety of the online community, and that the policies and guidelines are being followed accordingly Understand brand policies and guidelines, in order to effectively analyze information and be able to make the correct decisions in moderating each content in a timely manner Work with various brands from different industries

to detect, review and monitor all kinds of content

Qualifications

Here's What You Will Need:

A High School Diploma or equivalent
A personal PC/laptop with a working webcam
General knowledge and interest in various social media platforms (Facebook, Instagram, LinkedIn, Discord, etc)
A good working home environment with a stable internet connection

Must have experience in

content moderation, marketing, or social media/community management

Any form of experience in **Social Media** and **Customer Service (non-voice)** is a plus!

The ability to work an 8-hour shift, on a rotating schedule, and be flexible to work on weekends.

Excellent communication skills in English and Spanish, both written and oral. Additional languages are a PLUS!

Additional Information

The Perks BrickBrands Offers:

100% Remote position
Healthcare reimbursement
Continuous learning experience & career growth opportunities
Offers competitive compensation based on location market rates
A great opportunity to work with some of the world's coolest and most innovative brands
A welcoming environment where even your feedback and suggestions are all being taken into consideration
Enjoy working in a diverse & global team environment - BrickBrands team members come from different backgrounds

Content Processing Specialist (Content Moderator)

Agadir 80000, Morocco * Full-time

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